

# Avenue

## House

NURSING & CARE HOME



Our mission is to provide personal care of the highest quality, giving comfort and friendship within a homely atmosphere, whilst respecting and being sensitive to the individual needs, wishes and choices of our residents.

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### The Avenue House ethos

We have been dedicated to providing a safe, secure and caring environment for our residents for over 15 years. We recognise that entering a care home can be difficult for all concerned and we try to make the transition as easy as possible by giving any assistance that we can.

Our mission is to provide nursing and all levels of residential care of the highest quality, giving comfort and friendship within a homely atmosphere, whilst respecting and being sensitive to the individual needs, wishes and choices of our residents. In doing so we hope to provide you with the next best thing to home.



### The Home

Avenue House is located on the outskirts of Rushden in a quiet residential location. The home began life as two large modern detached residences that were joined together and selectively extended to offer a very high standard of modern living accommodation. The home has three gardens for all the residents to enjoy and many of the rooms look out onto one of these gardens. The home also has its own mini-bus for the use of residents and their families and trips out organised by the home.

### Our staff

Avenue House is staffed by a qualified and experienced care team led by our Manager, who is supported by a team of nurses and care staff who are on duty 24 hours a day, seven days a week. We continually invest in training our staff to help them develop and gain NVQ qualifications in care. This helps us to continue to improve the care provided to all residents. As a result, we hold the Investors in People Award.

We are very proud of the long length of service of many of our staff, which helps us to provide a stable and caring environment for our residents. We also have specialist staff to provide an extensive and innovative activities programme to encourage residents to enjoy their stay to the full.

## Features of Avenue House

- Attractive and personal bedrooms
  - 46 beds in total, mainly in single rooms but with some twin rooms for residents who prefer companionship
  - All rooms have en-suite facilities, some with baths
  - 24 hour call system for contacting staff in all rooms
  - Television points in all bedrooms
  - All furniture and furnishings are provided, but we encourage residents to bring anything they would like with them to help them feel at home
  - Most rooms are on the ground floor
- Spacious, comfortable residents' lounges and dining areas
- Three well maintained garden areas with many rooms looking onto one of these
- Several assisted bathrooms and toilets
- A passenger lift to access the first floor
- Car parking



## Services offered

- Nursing care
- All levels of residential care
- Respite care (to give normal carers a break or to try out the Home)
- Day care
- Individual care plans for all residents to ensure their personal needs are met in full
- Well balanced, nutritional menus with fresh fruit, vegetables, meat and home baked cakes; with personal preferences catered for
- Residents have the choice of eating in their bedrooms or in a dining room
- Meals arranged for visiting friends and family
- Regular and varied activities and social programme, including exercise classes, games, bands, an annual summer barbeque and day trips to attractions and events
- Television, video and music facilities
- Freedom for visitors to get involved with the Home and contribute to the care and activities

- Personal laundry service
- The home's minibus is available for use by resident's relatives

## Some of the additional services available

- Visits from GPs, opticians, physiotherapists, chiropodists, dentists, occupational therapists and members of all denominations of the clergy
- Hairdressing
- Personal telephone lines available
- Satellite television available



## Maintaining high standards

Avenue House is registered and approved by the Commission for Social Care Inspection (CSCI), the body empowered by the Government to regulate care homes. They inspect Avenue House regularly to ensure that high standards of care are maintained and the reports they publish can be viewed on their website [www.csci.org.uk](http://www.csci.org.uk).

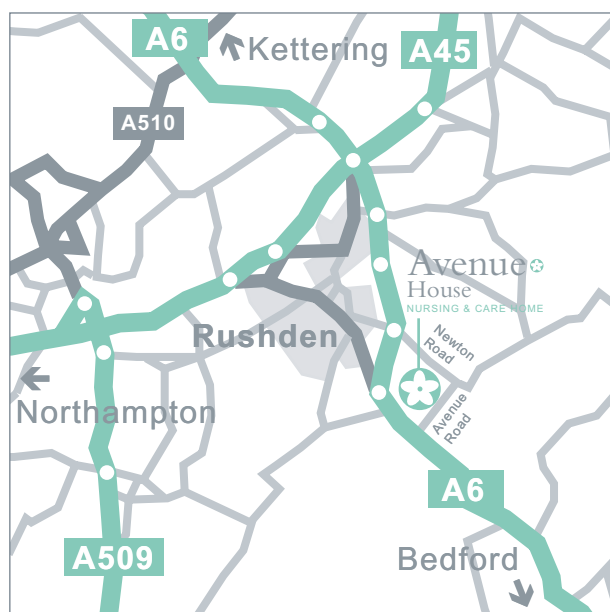
In addition, Avenue House is a part of the Jasmine Healthcare Limited group, the management of which make regular visits to the Home. This helps the Manager of the Home to ensure that the high standards of the group are being maintained and that improvements in the service and facilities are continually being sought and implemented.



## Further information

The best way to decide if Avenue House is able to meet your needs, or your relative's, is to come and have a look around and get a feel for the friendly and homely environment it provides. This will give you the chance to meet and talk with the staff and residents and their friends and families, or even just to sit out and relax in one of the gardens!

We also offer respite care facilities, so if you would like to try the service for a short period of time either as a one-off or from time to time as needed, this is possible. If you would rather talk to someone before coming to see us, please feel free to call the Home and ask for the Manager. They will be able to give you any further information you would like about the Home and arrange a free no obligation taster day.



## Avenue House

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